

Privacy Notice

Website Enquiry



privacy@welcomm.co.uk

0800 0646464

Privacy Notice

What information do we collect from you?

- Your name
- The name of the organisation you work for
- Your mobile and/or fixed-line telephone number
- Your mobile account number
- Your address
- Your email address

Why do we collect this information?

You wish to send, or have sent us, a message using one of the forms on our website which supports this.

We will process your Personal Data under our legitimate interests, which are:

- Providing an inbound messaging facility to users of the company's website

Where did we get your information?

We have collected your Personal Data from you directly.

Who might we share your information with?

We will share your Personal Data with British local and central government bodies and agencies; to the extent required by law.

What do we do with your information?

We will use your Personal Data when answering the question or enquiry you have sent to us.

How long do we keep hold of your information?

Your Personal Data will be retained for up to 24 months after we have last been in contact with you by post, telephone or email.

What are your rights?

You can contact us at privacy@welcomm.co.uk and:

- Ask us to provide a copy of the Personal Data for you that we hold or process.
- Request that we make a correction to the Personal Data for you that we hold or process.
- Object to our processing of your Personal Data.



If you are unhappy with our processing of your Personal Data; or our handling of a related request you can complain to the ICO at <https://ico.org.uk/concerns> or contact them by telephone on 0303 123 1113.

You also have the right to take legal action if you are not satisfied with our handling of your Personal Data; or how we deal with a related request.

Is your information used for any automated decision making?

We will not process your Personal Data for the purpose of automated decision making.

Will your information be transferred overseas?

From time to time, our suppliers may store and process your data outside the European Economic Area (EEA), in the United States.

When this occurs, your Personal Data is safeguarded by our policy of using suppliers who have adopted European Union (EU) Model Clauses; or who hold a current Privacy Shield certification for their US-based operations.

What are our contact details?

This Privacy Notice is issued by Welcomm Communications Limited.

Our principal place of business is 24 The Point, Market Harborough, Leicestershire, LE16 7QU.

You can contact us:

- By post, using the postal address given above.
- By Telephone, on the contact number published on our website.
- By email using privacy@welcomm.co.uk

