



Communications
Technology Solutions
Business Utilities

REMOTE WORKING SOLUTIONS


Stay Connected with Welcomm

Welcomm
Communications Limited

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“What do I need for my staff to be able to work from home, and how can I keep track of their work remotely?”

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UNLIMITED DATA MOBILE TARIFF

Keep Your People Connected When They Need It Most

With SIM only and handset plans available on the UK's Best Network for Coverage, as O2's Direct Partner of the Year, our customers have access to a range of exclusive tariffs providing ample minute, data and text allowances that will keep your people talking.



Uswitch
Best Network
Coverage
Winner 2020



Tip!

With O2 unlimited data tariffs **starting at just £26.00 excl VAT** per month, your people can hotspot from their devices to stay connected to the internet on the go!

Why Welcomm?

In recognition of consistently high customer satisfaction and digital knowledge, Welcomm have been crowned O2's Direct Partner of the Year in 2018 and 2019 - something never achieved by any other O2 Partner.



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LAPTOP

Microsoft
Partner



For Computing Power That Keeps You Going

The Acer Aspire laptop range provides basic computing on the go. With AMD A6 processing power, 128GB SSD storage and 4GB RAM available, all wrapped up with HD Ready screen resolution, this laptop range is both practical and provides businesses value for money with **prices starting at £250.00 excl. VAT.**

Why Welcomm?

As a Microsoft Partner, our in-house expert team of IT Technicians take the time to understand your requirements and match fit-for-purpose technologies to your business needs. Additional warranty options, cloud backup and IT support is available to free up your internal resources.

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HOSTED TELEPHONY + VIDEO CONFERENCING

For A Desk Phone Experience WITHOUT The Desk

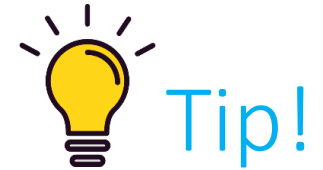
A Horizon licence + the Collaborate application will mean your people can make and receive calls over the internet, just like they are in the office. Presenting your business phone number when they dial, this option empowers your people to host virtual meetings, including audio, video and screen sharing with external parties, saving time and money travelling between appointments.



Why Welcomm?

As a Gamma Platinum Partner, our engineers are qualified to the highest level. In recognition of support excellence and trackable SLA's, Welcomm were awarded Gamma's Support & Operations Team of the Year 2019. Why settle for less than award winning?

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Starting at just £14.99 excl VAT per month, the simple user experience and quick set up time mean your staff can easily adopt this tool. A fully scalable solution, Horizon and Collaborate licences can be deployed remotely and assigned to different members of staff throughout your contract term for exceptional value for money.

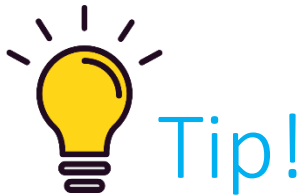


MICROSOFT OFFICE 365



What is O365?

Office 365 is an integrated experience of Microsoft apps and services, designed to help you collaborate with your team and external parties to help you run your business. Get apps like Word, Excel, PowerPoint and more, updated with the latest features and security updates to enable your people to access files on the go (from any where, on any device)!



Starting at just £3.80 excl. VAT per user, there are multiple tiers of Office 365 licence that can be mixed and matched depending on your business requirements (to save you money, and ensure you make the most of your investment).

Why Welcomm?

Our expert IT team can migrate all of your company data (including emails) over to Office on your behalf, providing training for better user adoption. Also, you can add O365 licencing to your O2 bill to make payment easy!

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USB HEADSET

For Communication CLARITY

Plug and play, this mono Jabra Evolve headset is perfect for providing high voice quality for business calls. Used in conjunction with your laptop or smartphone, the integrated call controller with large buttons and LED indicators makes handling of calls easy, enabling your people to do their best work. **Free with Horizon hosted telephony.**

Why Welcomm?

Our hardware partnerships secure low pricing for our customers, and we can ship low or high volumes to your front door. If your users experience any issues with the headsets throughout the manufacturer warranty period, our Business Support Team will manage the warranty and replacement process on your behalf. No worries!

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Jabra[®]



MaaS360 MDM



Mobile Device Management for Control of your Fleet

MaaS360 Mobile Device Management is a fast, fully featured solution to configure devices and protect corporate data on smartphones and tablets.

Designed to increase security and compliance enforcement, enhance application and performance management, help ensure better business continuity and increase productivity, MaaS360 can be added to any O2 bill to make adoption easy.



Starting at £2.05 excl. VAT per device, restricting phone functionality (e.g. not allowing Facebook to be downloaded) ensures mobile data is only used for business purposes

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Why Welcomm?

A robust integrated cloud platform, MaaS360 deployment is quick. In just a few clicks, Welcomm IT administrators can start enrolling devices and quickly manage the entire mobile device lifecycle, pushing approved applications out to your people and minimising set up time for your users.



AKIXI CALL REPORTING

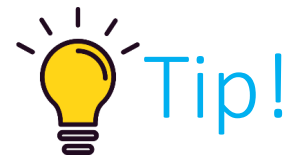
Analytics for Real Insight into Your Business

Cloud-based reporting software offers unprecedented insight into how your contact processes are working and how you can optimise them for a game-changing, ultra-responsive customer experience.

Why Welcomm?

As first hand users of the Akixi call and contact analytics software, we fully understand this solution and are able to share how this data is able to provide valuable business insights – especially when monitoring home working output.

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Tip!

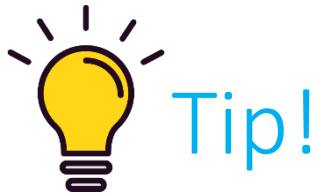
Connected to your Horizon telephony environment, new software updates are coming in March 2020 for even more reporting functionality... watch this space!



CALL RECORDING

Automatically Record Calls for Training and Quality Assurance

Horizon Call Recording is a secure and compliant recording service, offering a reliable way to record all incoming, outgoing and internal Horizon calls as well as conference calls. Managed via a web portal, it enables you to record inbound or outbound calls for compliance, customer service, dispute resolution, employee training or audit purposes.



With simple user-based pricing, customers can benefit from unlimited recorded calls and no upfront costs. Share call recordings to coach your staff, highlighting great examples!



FULL REMOTE WORKING SOLUTION

Available from £60.95 per month per user



- ✓ Leasing payment plans available to spread the cost over contract term
- ✓ Ensure business continuity by protecting company data and staff wellbeing
- ✓ Gain valuable business insights and monitor staff performance
- ✓ Improve productivity at your business

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