

Beware and Prepare: Winter Business Threats

- *The UK typically experiences 33 snow days each year.*
- *One week of bad weather in early 2013 estimated over £318 million in productivity*

Problems

Fixed phone lines such as ISDN can be damaged or disconnected by storms causing disruption to your business.

Staff members cannot travel due to the chaos of the roads causing them to work at home and cut employee attendance.

Flooding can create vulnerability for a business



Solution

Having a robust phone system in place is most important as communication between employer and employee runs a business.

Having Cloud based inbound call management systems like Office 365 enables businesses to maintain full productivity. A hosted phone system moves fixed and mobile telephony to the cloud and can be managed from anywhere

- **Unaffected by weather conditions**
- **Can access phone services anywhere on any device, offering complete flexibility**
- **Easy to navigate a dedicated web portal**
- **Office 365 can be assessed anywhere, store share and edit documents.**

When staff are forced to stay at home, they can still produce for the business with these hosted solutions.

- **Their work phone number will stay the same no matter where they phone from**
- **Can easily transfer direct calls to different departments**
- **Administrators can figure and manage the system so they can monitor staff in real time.**

Just planning a continuity plan can save a business. Without IT or telecommunications a business can collapse.

Appointing a provider like Welcomm Communications who specialises in offering unified communications as well as mobile, could be the most efficient way to prevent problems you could face in the following months.

We can provide a flexible and responsive personal service, showing how to use services like Office 365, so you do not have to deal with the extra stress.

If you still would like more advice or help

Call us on: 01858 410010

Welcomm's Helpful Hosted Solutions



VoIP

Provides a fully managed telephone service to your business, avoiding expensive costs.



Hosted Exchange

A business-class messaging and collaboration service.



Microsoft Office 365

A cloud based storage system allowing you to store, share and edit documents online.



TuGo

A service for iOS, android and windows (WP8 & PC) that allows you to send and receive calls, text and visual Voicemail over WIFI.



Box

An app for businesses of all sizes to share and store content online.